



**TRANSFORMERS AND ELECTRICALS KERALA LTD**  
**(A JOINT VENTURE OF GOVT. OF KERALA & NTPC LTD)**  
**ANGAMALY SOUTH PO, ERANAKULAM DIST- 683 573**

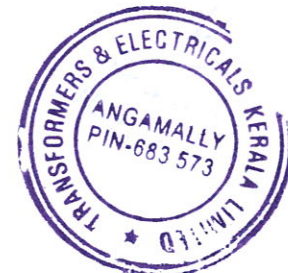
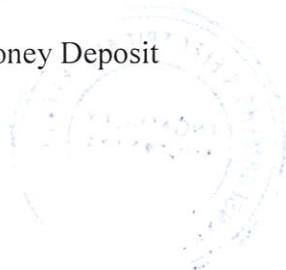
**INVITATION FOR BIDS**

**BID DOCUMENT NO: TELK/C&M/FS/EPABX/167/2018**

We are pleased to invite competitive tenders in single cover system for the contract of Annual Maintenance Contract for servicing of EPABX system strictly as per enclosed tender documents mentioned below.

**Bid Synopsis**

1. Name and Address of Owner : Transformers and Electricals Kerala Ltd  
Angamaly South, Ernakulum Dist, PIN- 683573.
2. Name of Project. : Annual Maintenance Contract for servicing of EPABX  
system
3. Location. : TELK, Angamaly
4. Nearest Airport. : Cochin International Airport, Nedumbassery
5. Accessibility. : Site is accessible by road, Rail & Air.
6. Contract Period : One year from 14.07.2018 to 13.07.2019
7. Tender document issuing and receiving authority : Deputy General Manger(C&M)  
TELK, Angamaly South P.O.  
PIN- 683573,Ernakulam Dist.  
Kerala, India.
8. Tender Fee : NA
9. Earnest Money Deposit : NA





8. Last date and time for submission of Bids : 24/05/2018 Time up to 2.00 PM

9. Date and Time of Techno-Commercial Bid opening : 24/05/2018 Time at 2.30 PM

10. Bid Validity : 60 days from the opening date.

11. The following are the tender documents.

1. NIT to Bid Doc No. TELK/C&M/FS/EPABX/167/2018-2 Pages
2. Special Conditions of Contract to Bid Doc .No. TELK/C&M/FS/EPABX/167/2018-1 Page
3. Rate Schedule to Bid Doc No. TELK/C&M/FS/EPABX/167/2018-1 Page

Thanking you,

Yours Faithfully,  
For Transformers and Electricals Ltd Kerala

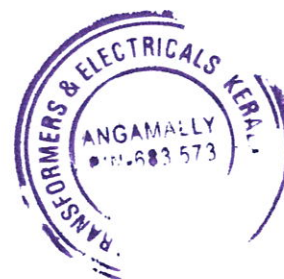
A handwritten signature in blue ink, appearing to read "L. KALA", is written over a faint circular stamp.

L.KALA  
DEPUTY GENERAL MANAGER (C&M)

Angamaly,  
14/05/2018

**REVIEWED**

A handwritten signature in blue ink, appearing to read "S. M. S.", is written over a faint circular stamp. Below the signature, the date "14/5/18" is written.



## ANNEXURE A

# SPECIAL CONDITIONS OF CONTRACT

### 1. SCOPE OF WORK:

Repair and periodical servicing of equipments equipped with EPABX system excluding the maintenance of battery sets, cables and printers along with consumable items.

### 2. CONTRACT PERIOD:

Period of Contract will be one year from 14.07.2018, ie. upto 13.07.2019. Company reserves the right to extend the Contract by a maximum period of 6 months with the same rates and terms & conditions.

### 3. PAYMENT TERMS:

85% payment with 100% taxes and duties will be made along with the Contract Agreement. Balance payment, after deduction of Penalty charges if any, will be released within 30 days from the date of expiry of Contract.

### 4. TAXES & DUTIES:

Taxes, Duties, Cess etc., as applicable will be paid extra at actuals.

### 5. SERVICE CONDITIONS:

Contractor should attend the complaint within 24 hours from the date of reporting of complaint by telephonically or by email. If any delay in attending the complaint/rectification, Penalty as per Clause No.6 will be applicable.

### 6. PENALTY:

If the contractor fails to attend the complaint within 24 hours from the date of reporting of complaint, an amount equivalent to 0.50 % of contract payment (excluding taxes & duties) will be deducted against each complaint. Penalty charges, if any, will be deducted from the final bill only.

<b>Annual Maintenance Contract for servicing of EPABX system</b> Bid Doc No. TELK/C&M/FS/EPABX/167/2018	Section: SCC	Page 1 of 1
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RATE SCHEDULE TO BID DOC NO. TELK/C&M/FS/EPABX/167/2018

Work Description	Rate (Rs)
<p>Repair and periodical servicing of equipments equipped with EPABX system excluding the maintenance of battery sets, cables and printers along with consumable items.</p>	

